



DEDICATED TO THE CAUSE  
OF PENSIONERS SINCE 1991

# RAILWAY SENIOR CITIZENS WELFARE SOCIETY CHANDIGARH

Website: [www.rscws.com](http://www.rscws.com) Journal: "Pensioners' Rail Sampark"

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PENSIONERS' PORTAL

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No. RSCWS/HO/CHD/Memo/RB-Med/2020-16

Dated: 30-12-2020

Director General (Railway Health Services)  
Railway Board, Rail Bhawan,  
New Delhi-110001

Dear Sir,

(For kind Attention of: Sh. Umesh Balonda/E.D/S&T, Dr. Vijay Kumar/P.ED/Health &  
Sh Ajeet Kumar Srivastava/Exec.Dir. Accounts, Transformation Cell)

Sub: Improvement of Health Delivery System and Emergency Treatment in Railway  
Empanelled Private Hospitals – SOS: To allow RELHS Cards to continue till UMID  
Cards are generated / issued to concerned Pensioners

Ref: Railway Board's Letter No. 2018/TransCell/Health/ CGHS(eoff. No. 3270783) Dated  
28/12/2020 Para 3).

While appreciating the issuing of much needed clear guidelines to improve the  
Health Delivery System on Indian Railways vide letter referred to above, it is observed  
that the following grey area needs to be clarified on top priority to avoid serious  
problems to the concerned affected pensioners or their dependents:

- i) Vide Para 3 of the above referred letter "Valid UMID Card/CTSE Card will be  
treated as identification." However, a large number of RELHS beneficiaries  
have not so far been able to generate the UMID Card for various reasons,  
since they do not have adequate facilities or knowhow to generate the UMID  
cards of their own. They will all be denied of the medical treatment in the  
empanelled hospitals unless immediate amendment/ clarification is issued in  
this regard.
- ii) It is, therefore, requested that RELHS Cards be continued to be treated as  
valid identity - till all beneficiaries are able to generate UMID Cards - for  
Treatment in Emergency in Private Empanelled Hospitals.
- iii) As per Para 10 of the letter under reference, "Zonal Railways shall include  
provision for conditions given from Para 4.1 to 4.9 above." But Para 4.1 to 4.9  
are not available in the above referred letter. These may please be circulated.

Yours truly,

(Harchandan Singh),  
Secretary General, RSCWS