

Northern Railway

L No – 140/MED/Empanelled Pvt. Hospital/UMB/2026
Dated:- 29.01.2026

Office of the
CMS/NRDH/UMB

Managing Director

(1) Max Hospital Mohali	(14) MMIMS & Mullana Hospital
(2) Livasa Hospital Mohali	(15) Saksham Hospital SRE (UP)
(3) Drishti Eye Hospital Panchkula	(16) Amar Hospital Mohali
(4) Indus Hospital Derabassi	(17) Healing Touch Hospital Ambala
(5) Neelam Hospital Rajpura	(18) Aneja Hospital UMB
(6) Homi Bhabha Cancer Hospital CDG	(19) Indus Hospital Mohali
(7) Homi Bhabha Cancer Hospital Sangrur	(20) Adesh Hospital Mohri
(8) Eden Hospital CDG	(21) Grecian Hospital Mohali
(9) Mukat Hospital CDG	(22) Rotary Cancer & General Hospital UMB
(10) MAX Hospital Bathinda (Punjab)	(23) Adesh Hospital Bathinda (Punjab)
(11) M.M. Medical College and Hospital Solan (HP)	(24) Medigram Hospital Saharanpur (UP)
(12) P C Sharma Eye Hospital	(25) M.M. College & Medical Research Sadopur Ambala
(13) Krishna Super Speciality Bathinda punjab	(26) Swastik Arogya Nursing Home Ropar Punjab

Subject – Cashless treatment to Railway beneficiary serving/Rtd in emergency at Pvt empanelled Hospital on the basis of valid UMID Card.

Ref:- Railway Board letter No. 2023/H/28/1/RELHS/Empanelled (CGHS) New Delhi, Dated- 02.01.2025

Ref – No. 2024-4/RSCWS/CHD/Memo-DGRHS/Dated:-06.05.2024

In reference to above, the above mentioned all private hospitals empanelled with Ambala Division are hereby given following instructions to implement with immediate effect-

1). As per Clause 4, of MOU signed between above mentioned hospitals & CMS/UMB " In emergency the hospital will not refuse admission or demand an advance payment from the Railway beneficiary or his family members and will provide credit facilities to the patient whether the patient is a serving employee of railway or a pensioner availing facilities, on production of a valid Railway Medical Identity Card (UMID)."

In this situation hospital will intimate through Email to Northern Railway Divisional Hospital Ambala Cantt with in 24 hours of admission & will seek on line approval for treatment. The Railway Authorities will give on line approval if agrees with the emergency condition of the patient.

2). The Empanelled Hospital will put up a display board near entry gate and clearly mentioned that this hospital is empanelled with Ambala Division Northern Railway and on production of valid UMID Card cashless emergency treatment will be given to all railway beneficiaries.

3). Provide OPD consultation & related investigation for RELHS beneficiaries aged 70 years & above without referral from Railway Hospital/HU. This facilities valid as Pilot Project FROM 01-11-2024 to 31-10-2027. This facility is not available to beneficiaries having UMID card with FMA.

Private Hospitals empanelled shall submit the bills to the railways for payment along with copy of UMID card, copy of prescription/Reports and declaration form signed by the beneficiary and duly endorsed by the competent authority of the empanelled hospitals Declaration Performa attached.

Please comply all the above mentioned instructions so that unpleasant situation can be avoided.

This has the approval of CMS/UMB.

28/1/26
Addl. Chief Medical Supdt.
NRDH/Ambala Cantt.

अपर मुख्य चिकित्सा अधीक्षक
उ.रे. मंडल चिकित्सालय, अम्बाला
N.R. Divisional Hospital, Ambala Cantt.

GOVERNMENT OF INDIA/भारत सरकार
MINISTRY OF RAILWAYS/रेल मंत्रालय
(RAILWAY BOARD/रेलवे बोर्ड)

3/11/28/1/RELHS/Empanelled(CGHS)

New Delhi, dated 02.01.2025.

Principal Manager(s),
Indian Railways,
Including PUs, RDSO & NAIR.

Sub: -Provision of OPD consultation and related investigation for RELHS Beneficiaries from specialists of Private Hospitals empanelled by Railway- As a pilot project for next 03 years from 01.11.2024 to 31.10.2027.

Ref: - Railway Board's letter of even number dated 19.09.2023. (Copy enclosed)

Kind attention is invited to Railway Board's letter cited under reference wherein Policy guidelines provision of OPD consultation and related investigation for RELHS Beneficiaries aged 75 years and above from specialists of Private Hospitals empanelled by Railways, as a pilot project for one year from 11.2023 to 31.10.2024, have been issued.

The pilot project has been examined in Board's office in consultation with Finance Directorate and with the approval of competent authority, it has been decided that the pilot project is extended to RELHS Beneficiaries aged 70 years and above for next 03 years i.e. from 01.11.2024 to 31.10.2027.

Other terms and conditions will remain unchanged.

Zonal Railways are advised to give wide publicity amongst RELHS beneficiaries regarding the same.

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02/01/25

(Dr. Namita Negi)/ (डॉ. नमिता नेगी)

Executive Director, Health (G)/ कार्यकारी निदेशक, स्वास्थ्य (सा.)

Railway Board/रेलवे बोर्ड

Ministry of Railways/ रेल मंत्रालय)

PAR: SC(NFIR)&BPS

3/11/28/1/RELHS/Empanelled(CGHS)

New Delhi, dated 02.01.2025.

The Principal Director of Audit, All Indian Railways Including PUs, RDSO & NAIR.
By. Comptroller and Auditor General of India (Railways), Room No. 224, Rail Bhawan, New Delhi.

For Member Finance
02/01/25

For Member Finance /Railway Board.

4 TREATMENT IN EMERGENCY

The following ailments may be treated as emergency which is illustrative only and not exhaustive depending on the condition of the patient and if any changes done by CGHS will apply for Railways too:

- Acute Coronary Syndromes (Coronary Artery Bypass-Graft/Percutaneous, Transluminal Coronary Angioplasty) including Myocardial Infarction Unstable Angina, Ventricular Arrhythmias, Paroxysmal Supra Ventricular tachycardia, Cardiac tamponade, Acute left ventricular failure /Severe Congestive Cardiac failure, Accelerated Hypertension, Complete Heart Block, and Stoke Adam's attack, Acute Aortic dissection
- Acute Limb Ischemia, Rupture of Aneurysm, Medical and Surgical Shock and peripheral circulatory failure.
- Cerebro-Vascular attack Strokes, Sudden unconsciousness Head injury, Respiratory failure Decompensated lung disease, Cerebro-Meningeal infection, Convulsions, Acute Paralysis, Acute Visual loss.
- Acute abdomen pain.
- Road Traffic Accident/with injuries including fall.
- Severe Hemorrhage due to any cause.
- Acute poisoning
- Acute Renal Failure
- Acute Abdomen pain in female including Acute. Obstetrical and Gynecological emergencies.
- Electric shock, Any other life threatening condition.

In emergency the hospital will not refuse admission or demand an advance payment from the Railway beneficiary or his family members and will provide credit facilities to the patient whether the patient is a serving employee of railway or a pensioner availing facilities, on production of a valid Railway Medical Identity Card (UMID etc). The refusal to provide the treatment to bonafide Railway beneficiaries in emergency cases on credit basis, without valid ground would attract disqualification for continuation of empanelment.

The hospital will intimate all the instances of Railway beneficiaries admitted as emergencies without prior permission to the Railway authorities through mutually accepted means to the Railways Authorities at the earliest and within 24 hours and Railway will revert within next 24 hours, otherwise it will be treated as deemed approved. The empanelled hospital will clearly mention/ certify the emergency condition as per MOU.

If Railway finds that patient is not suffering from emergency, in such a case the hospital bill upto the stage of such determination will be paid by railway directly to the hospital. However the patient can continue to avail treatment at the empanelled hospital if so desired by paying CGHS rates or hospital rates whichever is less on patients cost thereafter.

5) ENTITLEMENTS FOR VARIOUS TYPES OF WARD