



RAILWAY SENIOR CITIZENS WELFARE SOCIETY

(Estd. 1991, Regd. No. 1881 – Under Registration of Societies Act),

Website <http://www.rscws.com>; Quarterly Journal: “Pensioner’s Rail Sampark”

IDENTIFIED BY DOP&PW - UNDER PENSIONERS’ PORTAL GOVT. OF INDIA

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DEDICATED TO THE CAUSE
OF PENSIONERS SINCE 1991

AFFILIATED WITH BHARAT PENSION SAMAJ DELHI

T S Kalra, PCEE (Retd)
Chairman RSCWS
Mob: 98761-73490
E-mail: tejkalra@gmail.com

K P Singh, ED Rly BD (Retd)
President RSCWS
Mob: 98119- 22222
E-mail: kpsingh.railways@gmail.com

G.P. Singh Sandhu,
Secretary General. RSCWS
Mob : 97795-82475
E-mail : secygenlrscws@yahoo.com

No. RSCWS/CHD/Med/2025-29

Dated: 22-12-2025

**The Principal Medical Director,
Northern Railway HQ Office,
Baroda House,
New Delhi**

Subject: Unnecessary harassment to Railway retirees of Tricity area, due to referral to Divisional Hospital, Ambala Cantt for cataract surgery and non-empanelment of eye care hospitals in Tricity area

Dear Sir,

On behalf of the Railway Senior Citizens Welfare Society, I wish to draw your kind attention to the serious inconvenience and hardship being faced by Railway retirees residing in the Tricity area (Chandigarh–Panchkula–Mohali) due to the recently introduced system, by CMS/Ambala, of referring them to Divisional Hospital, Ambala Cantt for cataract surgery and other eyes treatment.

It is respectfully submitted that so far Drishti Eye Hospital, Plot No. 209 sp, Sector-10, Panchkula (Haryana-134109) was duly empaneled with the Railways and had been providing all eye-related treatments to Railway retirees. Unfortunately, the empanelment of the said hospital expired on 13-12-2025, and till date:

- 1. No fresh empanelment of any other reputed eye care hospital in the Tricity area has been made, and**
- 2. No interim extension has been granted to Drishti Eye Hospital.**

As a result, elderly retirees—many of them being above 70 years of age—are being referred to Divl Hospital, Ambala Cantt for cataract surgery & other eye treatment, causing avoidable physical strain, mental stress, and inconvenience.

In this connection, it is pertinent to mention the case of Shrimati Sukhcharan Kaur, aged 77 years, wife of Shri C.P. Singh, Ex-SSE, who has been diagnosed with cataract and referred to Divisional Hospital, Ambala Cantt. Vision is a vital life support function, and in such cases, the quality of treatment, patient confidence, and comfort are of paramount importance. Senior citizens should be allowed treatment at reputed eye care hospitals nearer to their places of residence, especially within the Tricity area.

In view of the above, the Railway Senior Citizens Welfare Society earnestly requests that:

Head Office: - E-203, Rishi Apartments, Sector-70, SAS Nagar, Mohali-160071 (Punjab)

1. Shrimati Sukhcharan Kaur may kindly be referred to any reputed and recognized eye care hospital in the Tricity area for quality and timely treatment, and
2. Empanelment of Drishti Eye Hospital, Panchkula may be extended on an interim basis and furthermore other suitable eye care hospitals should be got empanelled in the Tricity area.

Incidentally Drishti is located in one corner of the tricity whereas other Eye care hospitals, such as Sohana Eye & Multi speciality Hospital, J P Eye Hospital, Grewal Eye Institute & Hospital, which are empanelled with CGHS & ECHS, are more favourably located.

We hope that the genuine difficulties of elderly Railway retirees will be sympathetically considered and immediate corrective action taken in the interest of their health and dignity.

Thanking you,

Yours Sincerely,



(G.P. Singh)

Secretary General/RSCWS

Copy to:

The Divisional Railway Manager, DRM Office, Ambala Cantt

The Chief Medical Superintendent, Divisional Railway Hospital, Ambala Cantt.