

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय/ MINISTRY OF RAILWAYS
(रेलवे बोर्ड)/RAILWAY BOARD

No.2005/H/6-4/Policy-II

New Delhi, dated : 22.06.2010

**The General Managers,
All Indian Railways, Production Units.**

Sub: Reimbursement of Medical Expenses- Procedure of disposal.

Ref : Board's letter of even number dated 31.1.2007.

Reference may please be made as the above referred letter.

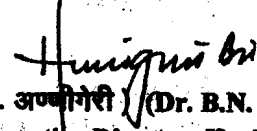
It has been represented by AIRF that in the above letter "some examples of 'Emergency' have been cited, but the Railways sometimes take those as the only cases of 'Emergency' which have been cited in the examples."

In this regard, it is clarified that in the letter No.2005/H/6-4/Policy II dated 31.1.07 in Para 1 some examples of emergency conditions are only a few of the examples and they are not exhaustive in nature. There may be conditions which have to be interpreted as emergency based on the clinical knowledge and likelihood of occurrence of complications/deterioration or death, if definitive medical treatment is not initiated immediately.

AIRF has also pointed out that "the patients referred to other Railway Hospitals/Govt. Hospitals, Referral Hospitals and those hospitals further send the patients to some other non-recognized hospitals for clinical/pathological tests. Bills for such clinical/pathological tests are refused on some plea or the other." In this regard, attention is invited to note under para 647(1) of IRMM, 2000 wherein provisions exist where if, in the course of treatment in a referred Govt./Recognized hospital, some investigations are required to be done at a place other than that hospital, such referral should also be routed through the Authorized Medical Officer except those cases of patients who are taking indoor treatment in that hospital. It is, therefore, reiterated that provisions already exist for allowing claims for reimbursement of expenses where in a referred case to Govt./Recognized Hospital during the period of indoor treatment in that hospital, some investigations are required to be done at a place other than that hospital, without the same being routed through the Authorized Medical Officer.

All Medical Officers working under your control be made aware of above clarifications/provisions, in order to ensure that grievances from Railway employees on the above account do not arise in future.

Please acknowledge receipt.



(डॉ. बि.एन. अण्णगेरी) (Dr. B.N. Annigeri)
कार्यकारी निदेशक, स्वास्थ्य (सामा.) Executive Director, Health (Genl.)
रेलवे बोर्ड Railway Board.

भारत सरकार
रेल मंत्रालय (रेलवे बोर्ड)

सं. 2005/एच/6-4/पॉलिसी-II

नई दिल्ली, दिनांक: 22.06.2010

महाप्रबंधक,
सभी भारतीय रेलें, उत्पादन इकाइयां।

विषय: चिकित्सा खर्च की प्रतिपूर्ति - निपटान की प्रक्रिया।

संदर्भ: बोर्ड का दिनांक 31.01.2007 का समसंख्यक पत्र।

उपर्युक्त संदर्भाधीन पत्र देखें।

एआईआरएफ द्वारा यह अनुरोध किया गया है कि उपर्युक्त पत्र में "'आपातकालीन' के कुछ उदाहरण उद्धृत किए गए हैं लेकिन कई बार रेलें केवल उन मामलों को 'आपातकालीन' के रूप में लेती हैं, जो उदाहरणों में उद्धृत किए गए हैं।"

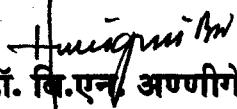
इस संबंध में, यह स्पष्ट किया जाता है कि दिनांक 31.01.2007 के पत्र सं. 2005/एच/6-4/पॉलिसी-II के पैरा 1 में आपातकालीन स्थिति के मात्र कुछ उदाहरण दिए गए हैं तथा वे संपूर्ण प्रकृति के नहीं हैं। ऐसी स्थितियां हो सकती हैं जिनकी क्लीनिकल जानकारी के आधार पर आपातकालीन के रूप में व्याख्या की जानी होती है तथा जिनमें तुरंत निश्चित चिकित्सा उपचार नहीं किए जाने पर जटिलताएं/विकृति अथवा मृत्यु होने की संभावना होती है।

एआईआरएफ ने यह भी उल्लेख किया है कि "अन्य रेलवे अस्पतालों/सरकारी अस्पतालों में रैफर किए गए रोगियों को, रैफर किए गए अस्पतालों द्वारा ही क्लीनिकल/पैथोलॉजिकल जांच के लिए किन्हीं अन्य गैर-मान्यताप्राप्त अस्पतालों में भेज दिया जाता है। ऐसी क्लीनिकल/पैथोलॉजिकल जांच के बिल कोई न कोई तर्क के आधार पर अस्वीकार कर दिए जाते हैं।" इस संबंध में, भारतीय रेल चिकित्सा नियमावाली, 2000 के पैरा 647(1) की ओर ध्यान आकर्षित किया जाता है जिसमें यह प्रावधान है कि यदि रैफर किए गए सरकारी/मान्यताप्राप्त अस्पताल में उपचार के दौरान रोगियों की कुछ जांचें किसी अन्य अस्पताल में कराई जानी अपेक्षित हों तो उन रोगियों के मामलों को छोड़कर जो उस अस्पताल में अन्तरंग उपचार करा रहे हों, सभी मामले प्राधिकृत चिकित्सा अधिकारी के माध्यम से भेजे जाएं। अतः यह दोहराया जाता है कि उन मामलों में खर्च की प्रतिपूर्ति के दावों की अनुमति का प्रावधान पहले से है जिनमें रैफर किए

गए सरकारी/मान्यताप्राप्त अस्पताल में रोगियों की अन्तरंग उपचार की अवधि के दौरान कुछ जांचें किसी अन्य अस्पताल में कराई जानी अपेक्षित हों, लेकिन उन्हें प्राधिकृत चिकित्सा अधिकारी के माध्यम से रेफर न किया गया हो।

आपके नियंत्रण में कार्य कर रहे सभी चिकित्सा अधिकारियों को उपर्युक्त स्पष्टीकरणों/प्रावधानों से अवगत कराया जाए ताकि यह सुनिश्चित किया जा सके कि भविष्य में उपर्युक्त कारण से रेलवे कर्मचारियों को कोई शिकायत न हो।

कृपया पावती दें।


(डॉ. बि.एन. अण्णीगेरी)
कार्यपालक निदेशक, स्वास्थ्य (सामान्य)
रेलवे बोर्ड

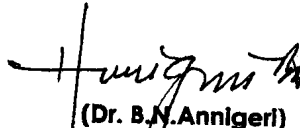
Endorsement 4

No. 2005/H/6-4/policy -I I

New Delhi, dated .6.2010

Copy to:

- 1 Chief Medical Directors All Indian Railways (Including Pus)
- 2 Computer facilitation Centre, Room No. 5, Near Gate No.1, Rail Bhawan.
- 3 Directors of CTIs, IRICEN/Pune, IRIEN/Nasik, IRISSET, Secunderabd, IRIMEE/Jamalpur and IREITEM/Lucknow.
- 4 General Manager & FA&CAO, Metro Rail/Kolkata.
- 5 General Manager &FA&CAO, CORE, Allahabad.
- 6 The Director General, Railway Staff College, Vadodara.
- 7 The managing Director, RITES, New Delhi House, 27, Barakhamba Road, New Delhi and (b) IRCON Palika Bhawan, Sector XIII, R.K. Puram, New Delhi. (c) CRIS, Safdarjung Railway Station, Chankyapuri, New Delhi. (d) IRFC, NBCC place Bhisma Pitamah Marg, Pragti Vihar, Lodhi Colony, New Delhi. (e), CONCOR of India, Ltd., Konkarn Railway Corpn. Ltd. Belapur Bhawan Sector-11, CBD Belapur, Navi Mumbai, RVNL, Plot No. 25, 1st Floor, August Kranti Bhawan, Bhikaji Cama Place, New Delhi-110066.
- 8 The General Secretary, IRCA/New Delhi.
- 9 The Secretary, Railway Board, Promotee Officers Association, Room No.341-C, Rail Bhawan, New Delhi.
- 10 Director General RDSO, Lucknow.
- 11 The Chairman, RCC, Lok Sabha Secretariat, New Delhi.
- 12 The Chairman, RRT, Chennai.
- 13 The Chairman, RCT. All Indian Railways.
- 14 The Chairman, RRB/Ajmer, Ahmedabad, Allahabad, Bangalore, Bhopal, Bhubaneswar, Chandigarh, Chennai, Kolkata, Jammu, Gorakhpur, Guwahati, Malda, Mumbai, Muzaffarpur, Patna, Ranchi, Secunderabad & Trivandrum.
- 15 The Chairman, Passenger Amenities Committee.
- 16 Member Passenger Amenities Committee.
- 17 The CAO (G) COFMOW, Tilak Bridge, New Delhi.
- 18 The Director, CAMTECH/Gwalior.
- 19 The CAO (a) MTP(G)/Mumbai (b) MTP (G)/Chennai.
- 20 Office of the Chief Project Administrator (Telecom), Indian Railways Central Organisation for Telecom Consultancy, Shivaji Bridge, New Delhi.
- 21 Chief Mining Advisor, Ministry of Railway, Dhanbad.
- 22 The CAO(Const.), Central Railway, Mumbai.
- 23 The Director (Movement) Railways/Kolkata.


(Dr. B.N. Annigeri)
Executive Director, Health(G)
Railway Board.

No. 2005/H/6-4/policy-II

New Delhi, dated 22.6.2010

Copy to:

- 1 The General Secretary, AIRF, Room No. 253, Rail Bhawan, New Delhi.
- 2 The General Secretary, NFIR, Room No. 256-E, Rail Bhawan, New Delhi.
- 3 All Members of Departmental Council and National Council and Secretary, Staff Side, National Council, 13-C, Feorzeshah Road, New Delhi. (60 copies)
- 4 The Secretary General, FROA & IRPOA, Room No.256-A & 268, Railway Board.
- 5 The General Secretary, All India RPF Association, Room No.256-D, Rail Bhawan, New Delhi.
- 6 The Secretary, RBSS Group 'A' Officers Association, Room No.402, Rail Bhawan, New Delhi.
- 7 The Secretary, RBSS Group 'B' Officers Association, Rail Bhawan, New Delhi.
- 8 The Secretary, RBMSA, Rail Bhawan, New Delhi.
- 9 The Secretary, Railway Board Group 'D' Employees Association, Rail Bhawan, New Delhi.
- 10 The Secretary, Railway Board Promotee Officers Association, Room No. 341-C, Rail Bhawan, New Delhi.
- 11 Chief Commissioner of Railway Safety, Lucknow.
- 12 Advisor (Safety), Railway Board, New Delhi.
- 13 The General Secretary, All India SC/ST Railway Employees Association, Room No.8, Ground Floor, Rail Bhawan, New Delhi.
- 14 General Secretary, Retired Railway Employees Welfare Association (Regd.), 490A/16, Gurudwara Road, Gurgaon.

Copy to :

PS to MR, MSR(A), &MSR(M),

Sr. PPS to CRB, FC, MS, ME, MT, ML, MM, All Additional Members DG/RHS, DG/RPF, Secretary, All Officers and Branches of Railway Board.


For Secretary, Railway Board.