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## RAILWAY SENIOR CITIZENS WELFARE SOCIETY

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No. RSCWS/HO/CHD/ Memo / 2018-21

Dated: 24-12-2018

Director General,  
Railway Health Services,  
Railway Board, Rail Bhawan, New Delhi - 110001

Dear Sir,

**Subject: Simplification of Procedure for treatment at private hospitals empanelled by the Railways - if they are advised by a Specialist in a Central Government / State Govt. Specialist hospital**

Reference: i) Ministry of Health & Family Welfare, GOI, OM No.Z15025/105/2017/DIR/CGHS/EHS dated 9th November, 2017 (Copy attached) - Regarding Simplification of procedure for treatment at private hospitals empanelled under CGHS/CS (MA) Rules, 1944"

ii) Our Memorandum No. RSCWS/HO/CHD/Memo-RB/2018-2 Dated 5-3-2018

1. Railway Medical Beneficiaries, especially the old age Pensioners are being put to great inconvenience, hardship and harassment to get their cases referred for treatment in specialized private hospitals empanelled by the Railways as they have to travel over long distances from their residence to the Divisional Hospitals to get the referral from the Authorised Medical Officer i.e. the CMS who is the only Authorized Medical Officer for the purpose, in the entire Division for referring the cases to private empanelled Hospitals as per present procedure.

2. This is very troublesome – especially for the suffering patients as well as for their spouse or their families particularly in their old age and when their children are settled elsewhere (within or outside the country). The Divisional Hospitals are few and far between whereas the Railway Beneficiaries are residing in far off Cities, Towns and Villages which may be even 50 to 100 Kilometers in some cases. Traveling over such long distances is not only time consuming and costly especially where it involve traveling by Road or both by Rail & Road as per the local conditions and availability.

3. Non-availability or the delayed attention by the AMO to the patient or his/her attendant on reaching the Divisional Hospital, after traveling especially from out station, adds to the miseries of the patient & the family. Sometimes the patient and his/her attendant are made to visit the divisional hospital multiple times for submitting more documents and clarifications for a referral.

4. Ministry of Health & Family Welfare vide its OM dated 9-11-2017, lays down as under:

"Ministry has been receiving representations for simplification of procedure for undergoing treatment at private hospitals empanelled under CGHS. The matter has been examined and \_\_\_\_\_ it has now been decided that CGHS beneficiaries are allowed to undergo treatment at private hospitals empanelled under CGHS of a specific treatment procedures listed under CGHS rate list (if they) are advised by a Specialist in a Central Government / State Govt. Specialist hospital or a CGHS Medical Officer without any requirement of any other referral (permission) letter."

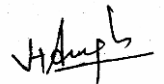
5. Adoption of the above said procedure for Railway Beneficiaries – especially the old age RELHS Optees will ameliorate their suffering – as has now been done for the CGHS beneficiaries.

6. It is, therefore, requested to please

- a) Railway beneficiaries be allowed to undergo cashless treatment at private hospitals empanelled by the Railways of a specific treatment procedures listed under CGHS rate list - if they are advised by a Specialist in a Central Government / State Govt. Specialist hospital without any requirement of any other referral (permission) letter (from the Railways'AMO).
- b) Railway Medical Officer in-charge of a Railway Health Unit may please be delegated powers to refer the of Railway Beneficiaries – especially the old age RELHS Beneficiaries - for treatment at private empanelled hospitals (either directly or with the telephonic approval of the AMO and empanelled Pathological Labs.
- c) Condition for getting referral of RELHS Beneficiaries from Railway Doctor for treatment in Government Hospitals may please be waived off.

With kind regards & thanking in anticipation on behalf of all old age Railway Pensioners,

*Yours faithfully,*



*(Harchandan Singh)*

*Secretary General, RSCW*

Government of India  
Ministry of Health & Family Welfare  
Department of Health & Family Welfare  
EHS Section  
Nirman Bhawan, New Delhi

Dated the 9th November, 2017

**OFFICE MEMORANDUM**

**Sub: Simplification of procedure for treatment at private hospitals empanelled under CGHS/CS (MA) Rules, 1944**

With reference to the above mentioned subject the undersigned is directed to state that this Ministry has been receiving representations for simplification of procedure for undergoing treatment at private hospitals empanelled under CGHS. The matter has been examined and it has now been decided that CGHS beneficiaries are allowed to undergo treatment at private hospitals empanelled under CGHS of a specific treatment procedures listed under CGHS rate list (*if they*) are advised by a Specialist in a Central Government / State Govt. Specialist hospital or a CGHS Medical Officer without any requirement of any other referral (permission) letter.

2. Private empanelled hospitals shall perform the treatment on cashless basis in respect of pensioners, ex-MPs, Freedom Fighters, Regular employees {both CGHS and CS (MA) beneficiaries} of this Ministry & other categories of CGHS beneficiaries, who are presently eligible for credit facility and shall enclose the prescription issued by Government Specialist or a CGHS Medical Officer, in original (or a self-attested photocopy) along with the hospital bill submitted to the competent authorities.

3. Serving government employees shall enclose the prescription issued by a Government Specialist or a CGHS Medical officer in original (or a self-attested photocopy), while submitting the medical claim to the concerned Ministry/department/office for reimbursement.

4. CGHS Medical Officer/Government Specialist shall not refer the beneficiaries to any particular empanelled hospital by name but, shall specify the treatment procedure and mention 'referred to any CGHS empanelled centre'.

5. These orders are applicable only in respect of treatment procedures for which CGHS rates are available.

6. This issues with the concurrence of IFD vide FTS No. 3130849, dated 09.11.2017.

sd/-  
(Sunil Kumar Gupta)  
Under Secretary to Government of India